



Dokobit authentication solutions pricing

Valid until 12/31/2021

Identity Gateway

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	700	€50	€0,071
2	1 600	€100	€0,063
3	5 000	€250	€0,050
4	12 000	€500	€0,042
5		By separate agreement	

The client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month.

Additional fee	Fee
One-time set up fee (system based)	300 Eur

Operations

One transaction — a successful authentication query.

Other conditions

All prices are in Euros, excluding VAT.

Prices are valid only with Dokobit provided Terms of Service and Data Processing Agreement.

Prices are valid using Lithuanian, Latvian and Estonian eID tools (Mobile ID, Smart-ID, smart card/USB, e-Residency card, eParaksts mobile). For the support and pricing of more eIDs, please contact sales@dokobit.com.

Documentation

https://id-sandbox.dokobit.com/api/doc.

sales@dokobit.com 2

Identity API

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	700	€50	€0,071
2	1 600	€100	€0,063
3	5 000	€250	€0,050
4	12 000	€500	€0,042
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Documentation

https://developers.dokobit.com/.

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Service availability and information security

Service availability

Monthly service uptime availability — 99,95%. History of availability can be found here.

Recovery Point Objective (RPO) - **1 hour**.

Recovery Time Objective (RTO) -2 hours.

Maximum Tolerable Period of Downtime (MTPOD) - 4 hours.

The service provider shall apply the discount for a monthly invoice by following terms:

10% discount if the service availability is between 99,5 and 99,0%;

30% discount if the service availability is between 99,0 and 95,0%;

100% discount if the service availability is below 95%.

Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of "cloud-based services for e-signing, e-sealing, e-identification, validation or e-signature and e-seal, and related software development, delivery and support". The certificate can be found here.



eIDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) №910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for esignatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List. The certificate can be found here.



Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks. The certificate can be found here.



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