



Dokobit Identity Solutions Pricing

Valid until 12/31/2021

<https://www.dokobit.com/solutions>

Identity Gateway

Plan	Number of transactions included in a Monthly fee	Monthly fee	Price per extra transaction
1	700	€50	€0,071
2	1 600	€100	€0,063
3	5 000	€250	€0,050
4	12 000	€500	€0,042
5	By separate agreement		

Client shall choose the plan at the time of ordering the Service. The plan for upcoming month can be changed until the 1st day of that month.

One transaction — a successful authentication query using any of our supported eIDs.

Other costs

One-time setup fee (system based) — €300.

Paper contract signing by hand — €50.

All prices are in Euro, excluding VAT.

Prices are valid only with Dokobit provided [Terms of Service](#) and [Data Processing Agreement](#).

Identity API

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Service availability and information security

Monthly service uptime availability — **99,95%**

Recovery Point Objective (RPO) — **1 hour**

Recovery Time Objective (RTO) — **2 hours**

Maximum Tolerable Period of Downtime (MTPOD) — **4 hours**

Service provider shall apply the discount for a monthly invoice by following terms:

- **10%** discount if the service availability is between **99,5** and **99,0%**;
- **30%** discount if the service availability is between **99,0** and **95,0%**;
- **100%** discount if the service availability is below **95%**.

Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of “online e-signing and e-identification services and custom software development, delivery and provision”.



eIDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) N°910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for e-signatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List.



Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks for up to €1M.

