



## Dokobit e-signing solutions pricing

Valid until 12/31/2025

# Documents Gateway

Plan	Monthly fee	Price per signature	Price per document validation	Price per signature validity extension	Price per document preview
1	50 €	0,36 €	0,24 €	0,18 €	0,12 €
2	100 €	0,33 €	0,22 €	0,17 €	0,11 €
3	250 €	0,30 €	0,20 €	0,15 €	0,10 €
4	500 €	0,27 €	0,18 €	0,14 €	0,09 €
5	1 000 €	0,23 €	0,15 €	0,12 €	0,08 €
6	1 500 €	0,19 €	0,13 €	0,09 €	0,06 €
7	By separate agreement				

The Client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month. The monthly fee includes the corresponding number of operations according to the operation's price.

Additional fee	Price
One-time set up fee (system based)	300 €

## Operations

**Signature** — a preview of the document and corresponding meta-data using Documents Gateway UI, certificate trust and validity check, and creation of signature with a qualified timestamp.

**Document validation** — a preview of the document and corresponding meta-data using Documents Gateway UI and validation of all electronic signatures in the document (PDF or container).

**Signature validity extension** — updating the signature profile to long-term validity or archival profile.

**Document preview** — document and corresponding meta-data preview using Documents Gateway UI (not applicable when signing the document).

## Other conditions

All prices are exclusive of VAT.

Prices are valid only with the Dokobit-provided [Terms](#), [Terms of Service](#), and [Data Processing Agreement](#).

Prices are valid using Lithuanian, Latvian, and Estonian eID tools (Mobile-ID, Smart-ID, smart card/USB, e-Residency card, eParaksts mobile). For the support and pricing of more eIDs, please contact [sales@dokobit.com](mailto:sales@dokobit.com).

## **Documentation**

<https://gateway-sandbox.dokobit.com/api/doc>

## Documents API

Plan	Monthly fee	Price per signature	Price per document validation	Price per signature validity extension
1	50 €	0,36 €	0,24 €	0,18 €
2	100 €	0,33 €	0,22 €	0,17 €
3	250 €	0,30 €	0,20 €	0,15 €
4	500 €	0,27 €	0,18 €	0,14 €
5	1 000 €	0,23 €	0,15 €	0,12 €
6	1 500 €	0,19 €	0,13 €	0,09 €
7	By separate agreement			

The Client shall choose a plan at the time of ordering the Service. The plan for an upcoming month can be changed until the 1st day of that month. The monthly fee includes the corresponding number of operations according to the operation's price.

Additional fee	Price
One-time set up fee (system based)	300 €

## Operations

**Signature** — certificate trust and validity check and creation of signature with a qualified timestamp.

**Document validation** — validation of all electronic signatures in the document (PDF or container) and signed document parsing (return of the document's structure).

**Signature validity extension** — updating the signature profile to long-term validity or archival profile.

## Other conditions

All prices are exclusive of VAT.

Prices are valid only with the Dokobit-provided [Terms of Service](#) and [Data Processing Agreement](#).

Prices are valid using Lithuanian, Latvian, and Estonian eID tools (Mobile-ID, Smart-ID). For the support and pricing of more eIDs, please contact [sales@dokobit.com](mailto:sales@dokobit.com).

## **Documentation**

<https://developers.dokobit.com/>

# Service availability and information security

## Service availability

Monthly service uptime availability — 99,95%. History of availability can be found [here](#).

Recovery Point Objective (RPO) — **1 hour**.

Recovery Time Objective (RTO) — **2 hours**.

Maximum Tolerable Period of Downtime (MTPOD) — **4 hours**.

## Information security

Services, business operations, internal systems, development and support processes comply with the ISO/IEC 27001 (information security management) standard, with the certification scope of “cloud-based services for e-signing, e-sealing, e-identification, validation of e-signature and e-seal, and related software development, delivery and support”. The certificate can be found [here](#).



## Personal data protection

Dokobit is committed to protecting customers' personal data according to the best industry practices. We are certified for ISO 27018 (Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors) — the first international standard about privacy in cloud services. The certificate can be found [here](#).

## eIDAS compliance

Dokobit has been built from the ground up according to all the technical requirements of Regulation (EU) №910/2014 (eIDAS). In addition, Dokobit is the first Qualified Trust Service Provider for e-signatures and e-seals validation in the Baltics, supervised by Member State Supervisory Body and included in the EU Trusted Service List. The certificate can be found [here](#).



## Insurance

Dokobit has insured liabilities on professional indemnity, privacy breach, cyber attacks. The certificate can be found [here](#).

